

How to Send a Secure Message with Vaccine Documentation

Employee Patient Portal (PnC) Secure Message Guide

This guide is intended to be used by individuals who require a vaccination clearance for working with animals and/or insects.

- 1. Click on the patient portal link: Patient portal.
 - If you are not directed to the UCR Employee Health Record System or are unable to login, please contact UCR ITS for assistance:
 - 1. Tel: 951-827-4848
 - To Place a Support Ticket with ITS: UCR Home UCR Portal (service-now.com)
- 2. Select the 2nd box option "Send or View Secure Message" located at the center of the homepage.

Welcome to

Student Health and Counseling Services/Employee Health Records



3. Select "New Message" located at the top left of the homepage.

| Secure Messages I | nbox | | |
|---------------------|------|---------|--|
| New Message Refresh | | | |
| Read From | Date | Subject | |
| | | | |
| | | | |
| Page: 1 | | | |



4. Select the second radio button titled "Send a message to the Occupational Health for Employee"



5. Select "Continue"





6. Select the Subject field, you may type in the vaccine name followed by your First and Last Name(s).

| Compose New Secure Message | | |
|-----------------------------|---|--|
| Recipient: Message Type: | OCCUPATIONAL HEALTH, FOR EMPLOYEE Standard Secure Message | |
| Subject: | Tetanus Vaccine - First Name Last Name | |
| Attachments: | Add attachment | |
| Please compose | your message in the space below. | |
| | 1 | |
| Send Car | ncel | |

7. Select "Add Attachment" to view your desktop/laptop's (PC) "File Explorer" to add your saved vaccine documentation to the message.

| Compose New Secure Message | | |
|----------------------------|--|--|
| Recipient: | OCCUPATIONAL HEALTH, FOR EMPLOYEE | |
| Message Type: | Standard Secure Message | |
| Subject: | Tetanus Vaccine - First Name Last Name | |
| Attachments: | Add attachment | |
| Please compose | your message in the space below. | |
| | 1 | |
| Send Ca | ncel | |



8. Confirm documentation is correct,: select "Looks Good" option to prepare to upload.



9. Click "Send" to finalize message and send to the Occupational Health for Employee inbox.

| Compose New Secure Message | | |
|-----------------------------|--|--|
| Recipient: Message Type: | OCCUPATIONAL HEALTH, FOR EMPLOYEE Standard Secure Message | |
| Subject: | Tetanus Vaccine - First Name Last Name | |
| Attachments: | Add attachment | |
| | | |
| | | |
| | | |
| Please compose | your message in the space below. | |
| | | |
| | 4 | |
| Send Car | ncel | |
| | | |



10."Your message has been sent." message will display when you have successfully sent your message to the Occupational Health for Employee inbox.

| Secure Messages Secure Message Sent |
|-------------------------------------|
| Your message has been sent. |
| Proceed |

For any questions, concerns, or troubleshoot regarding this process please contact Occupational Health via email at ehsocchealth@ucr.edu